

Tax Back's main objective is to promote Mexico as a shopping destination, giving tourists the benefit of a tax refund on most purchases made in Mexico.

It is an easy process for tourists. VAT (Value Added Tax) can only be returned on products, so you just ask for an official invoice at the affiliated stores and afterwards you go to one of the Tax Back service offices at the airport, along with the documentation to support your purchases and get your tax back.



If the purchase of goods exceeds the amount of \$ 5,000 MX pesos (400 USD aprox.), Tax Back service executives will ask you to show the goods at the airport.

The following products and services are not subject to tax reimbursement:

- Food, beverage, transportation and hospitality services (hotels, restaurants, taxicabs, airplane tickets, etc.)
 - Groceries and food products
 - Books
 - Medication
 - Opened bottles of alcoholic beverages

Procedure to get your tax back refund

Start shopping at Tax Back affiliated shops. You can identify them by the Tax Back Logo at the door, or ask the attendant if they are affiliated, while your shopping please make sure to ask the shop attendant to give you an official invoice that contains a detailed breakdown of your purchase. Afterwards you have made all your purchases please proceed to make photocopies of your passport, boarding pass and FMM (Mexican immigration form). At last bring all your receipts, invoices and photocopies to the TAXBACK module at the airport, along with the bank name, account number and/or services or credit card number where you would like your taxes to be reimbursed.

Your reimbursement will take place 40 days after presenting your documents. You can track the status of your reimbursement on this website

www.taxback.com.mx

Tax Back offices at Cancun International Airport

Terminal 2: Pass customs, to your right, pass the shops and turn again to you're right, go up the stairs and turn around, TAXBACK is in front of the VIP lounges by the T.G.I. Friday's restaurant on the 2nd. floor.

Terminal 3: Passing customs, passing all shops, on your way to the gates, in front of gate 21.